

**Academic Appeals:** (the ESO follows the processes of its awarding body University)

Details and Guidance on the process can be found by clicking the appropriate link:

**Buckinghamshire New University:**

<https://bucks.ac.uk/students/academicadvice/results/appealing-your-result>

**University of Greenwich:**

<https://docs.gre.ac.uk/rep/sas/academic-appeals>

***Important: in order for the ESO to maintain its own records and provide appropriate guidance, students with any concerns relating to their results are asked to contact the Academic Registry at ESO in the first instance (academicregistry@eso.ac.uk)***

**Extenuating and Mitigating Circumstances:** (the ESO follows the processes of its awarding body University)

Details and Guidance on the process can be found by clicking the appropriate link:

**Buckinghamshire New University:**

For Guidance: <https://bucks.ac.uk/students/academicadvice/assessment-and-examination/exceptional-circumstances/mitigating-circumstances>

Policy: [https://bucks.ac.uk/data/assets/pdf\\_file/0025/9547/Mitigating-Circumstances-Extensions-Policy.pdf](https://bucks.ac.uk/data/assets/pdf_file/0025/9547/Mitigating-Circumstances-Extensions-Policy.pdf)

**University of Greenwich:**

For Guidance and Policy: <https://docs.gre.ac.uk/rep/sas/extenuating-circumstances-policy-and-procedure>

***Important: in order for the ESO to maintain its own records and provide appropriate guidance, students having any concerns or wishing to make an application, are asked to contact the Academic Registry at ESO in the first instance (academicregistry@eso.ac.uk)***

**Academic Misconduct** (the ESO follows the processes of its awarding body University)

Details and Guidance on the process can be found by clicking the appropriate link:

**Buckinghamshire New University:**

<https://bucks.ac.uk/students/academicadvice/assessment-and-examination/assessment-integrity>

**University of Greenwich:**

<https://docs.gre.ac.uk/rep/sas/academic-misconduct-policy-and-procedure-taught-awards>